

Paychex Oasis Employee Reference Guide





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Introduction and Overview

Paychex Oasis provides employees with access to compensation and benefits information, training resources, discounts, and other valuable resources.

Web Browser Requirements

To ensure an optimal experience on Paychex Oasis, we recommend using the following web browsers:

- **Browsers for Windows Users:**
- Chrome 60.x for optimal viewing
- Firefox 55.x

Browsers for Apple Macintosh Users:

- Chrome 60.x for optimal viewing
- Firefox 55.x
- Safari 8.x (32-bit mode for some PDF forms compatibility)

Minimum Browser Requirements:

- JavaScript is required.
- Browsers are required to support 256-bit encryption or greater.

Recommended Minimum Screen Resolution

1024 x 768 or greater for optimal viewing

Website Support

For difficulties registering, logging in or general website questions, please contact the Paychex Employee Service Center at 800-822-8704.



Logging In

Go to https://portal.oasisassistant.com, enter your username and password, and select "Sign In ."

Need Help Logging In?

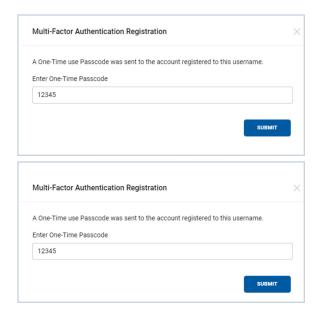
If you do not remember your username or password, select the "Need help logging in?" link. This will guide you through the steps to retrieve your username and/or reset your password. A dropdown menu allows you to select your language preference.

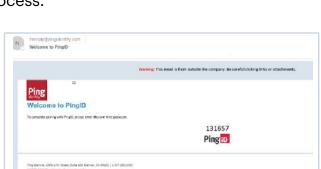
Not Registered Yet?

If you have not previously registered, selecting the "Sign Up" button will guide you through the steps to register for the website.

Multi-Factor Authentication (MFA) Registration

Paychex works hard to help keep your important company information secure by requiring a Multi-Factor Authentication (MFA) registration process for Paychex Oasis. When registering, a user will verify their identity using a unique passcode sent to their registered contact type (email or mobile phone number). After they are registered, users will occasionally be asked to validate their identity again during login using the same unique passcode process.





HR | Payroll | Benefits | Insurance

0

Please sign in

CL253042

English

Not Registered Yet?

If the business you work for is a client of Paychex, please click the link below to register

SIGN UP





Navigating the Site

Top Navigation

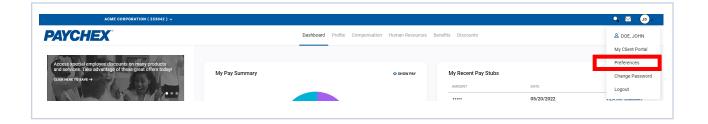
Navigate the website by using the menus at the top of the page. The Paychex logo is anchored across the site, returning you to the dashboard page from anywhere within the site.

Your company name appears here, if you have multiple companies you can easily toggle between them.



Preferences

Choose your preferred language by selecting the "User Name" in the upper right corner. Language options are available in a dropdown menu under "Preferences." Once a language option is selected, you will be redirected back to the main dashboard. Please note, Spanish is available for the main data fields throughout the site, but it is not available for dropdown menus, documents, or attachments.

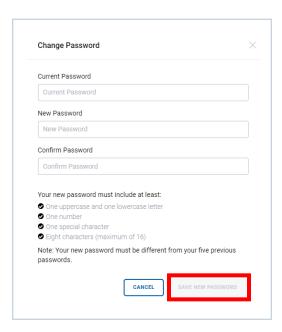




Changing Your Password

Change your password by selecting "Change Password" from the "User Name." To change yourpassword, enter your current password and confirm by re-entering the new password. Complete your changes by selecting the "Save New Password" button at the bottom of the form.

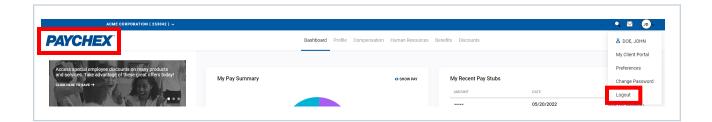






Logging Out

To log out of the website, select "User Name," located in the top right, and then select "Logout."



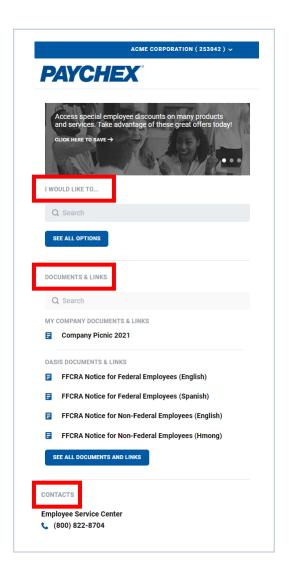
Left Navigation

A rotating carousel presents highlighted key items.

A time-saver here is the "I Would Like To..." section, with available shortcut links to popular topics, making it simple to complete common requests such as adding direct deposit, electronically updating your tax information, and viewing your recent W-2.

Documents and Links - "My Company Documents and Links," and the "Paychex Documents and Links" will appear. Documents will publish chronologically, with the newest at the top, and the search function will scan across both libraries. Select "See All Documents & Links" at the bottom to view a pop-up with both the "My Company" and "Paychex" documents tabs.

Your dedicated Paychex Employee Service Center's contact information is available in case you need a little extra help.

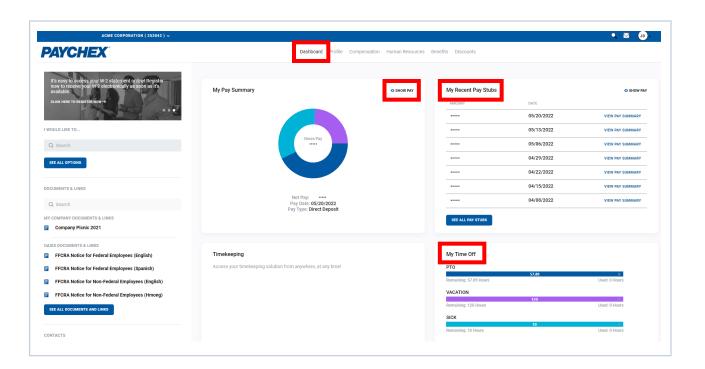




Dashboard Details

The Dashboard page includes recent pay stubs, time off balances, and benefits information. Your financial summary is integrated and presented in a clear, easy-to-use design. The unique, modern, graphic-rich design and widgets makes it easy to scan your personal data.

Preserving your privacy is important. On those pages displaying sensitive information such as pay, balance, and contribution information, we offer a "Show or Hide" icon in the upper right corner of the widget so you can mask sensitive information on screen.



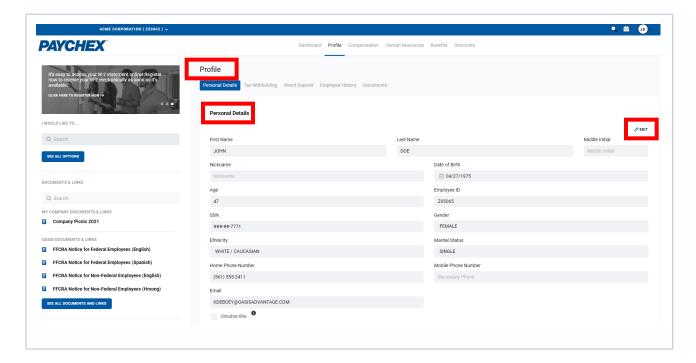


Profile

Additional personal information is readily available through the "Profile" section of the website. Selecting "Profile" allows you to view or update your contact information, tax withholdings, and direct deposit accounts, as well as view your employment history or pay history.

Viewing or Updating Your Contact Information

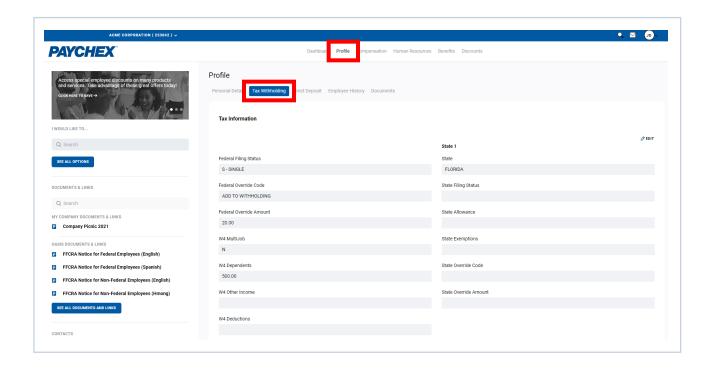
View your personal information by selecting "Personal Details" from the "Profile" menu. This displays your personal information, including your name, phone and email, home address, mailing address, emergency contact, and W-2 address. To update this information, select the pencil icon located on the top right, make the necessary changes, and then select "Save" at the bottom of the form.





Tax Withholding

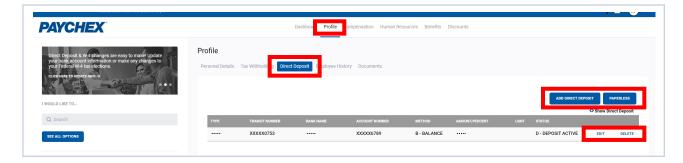
View your tax withholding status by selecting "Tax Withholding" from the "Profile" menu. To make changes, select the pencil icon and complete the necessary changes.





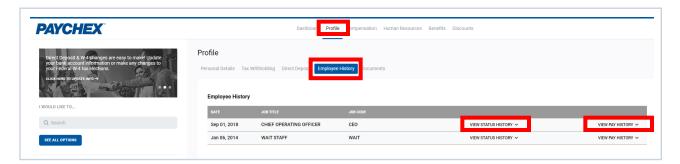
Direct Deposit

View your direct deposit accounts and make changes by selecting "Direct Deposit" from the "Profile" menu. From this page, you may add, edit, or remove direct deposit accounts, and opt in/out of our "Paperless" pay stub solution.



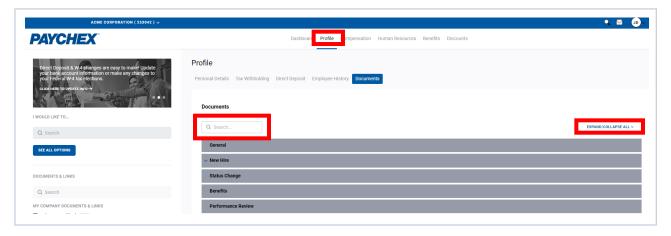
Employee History

View your employee history by selecting "Employee History" from the "Profile" menu. You are also able to view the status history and pay history associated with a change in job status.



Documents

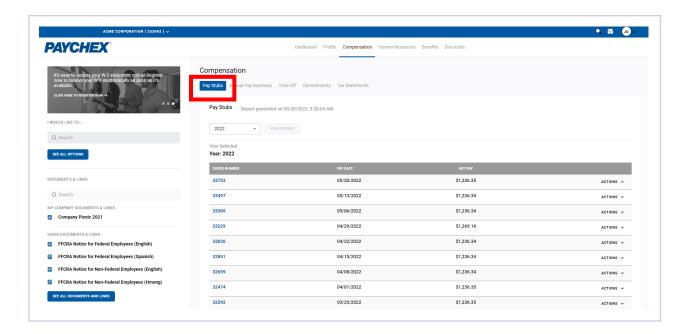
View documents published by your employer by selecting "Documents" from the "Profile" menu. The "Search" feature allows you to scan all folders for a specific document or use the "Expand" feature to browsethe contents of any folder. All documents are available to view on-screen or download.





Compensation

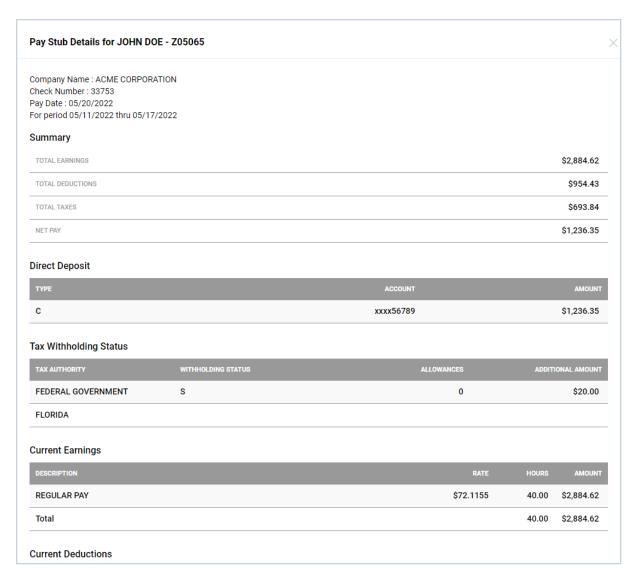
Access the "Compensation" section of the website by selecting "Compensation" from the menu. From this page, users may view compensation information, paid time off and garnishments.

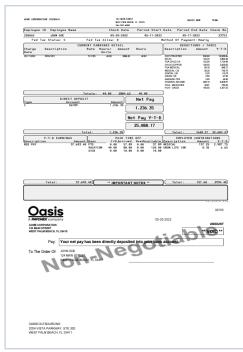


Pay Stubs

Access your "Pay Stubs" from the "Compensation" menu. From this page, you may access and print historical pay stubs. By default, the most recent pay stubs display. To view an older pay stub, choose the year, and select "View Report," then select the pay stub, "Action," and the "View Pay Stub" button. To print, select the "Print Report" button.necessary changes, and then select "Save" at the bottom of the form.



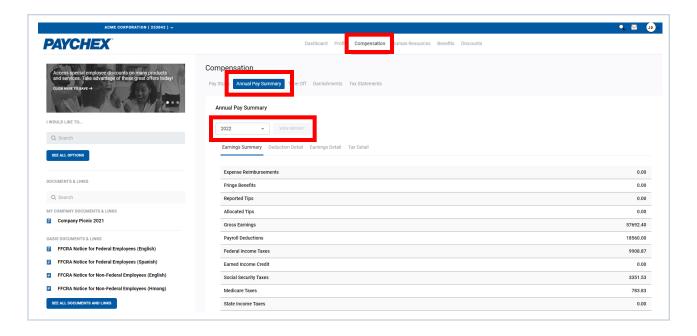






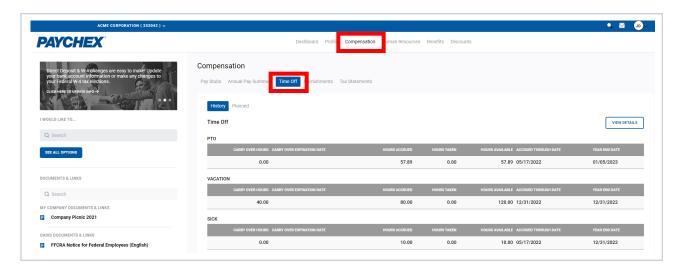
Annual Pay Summary

Access your "Annual Pay Summary" from the "Compensation" menu. This page displays a payroll summary for the entire year. By default, the most recent year is displayed. To view an annual pay summary from a prior year, choose the year, then select "View Report."

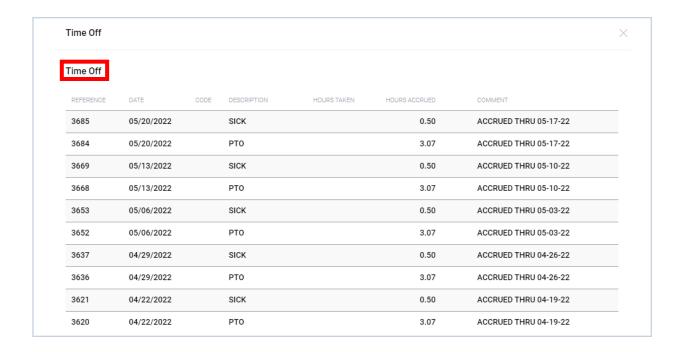


Time Off

View your time off summary by selecting "Time Off" from the "Compensation" menu. These display time off by type, such as sick time or vacation time. The summary includes carryover hours, hours accrued, hours taken, and hours available. The time off summary does not include pending requests or approved requests that have not yet been taken. To view details on hours accrued and used, select the "View Details" button.

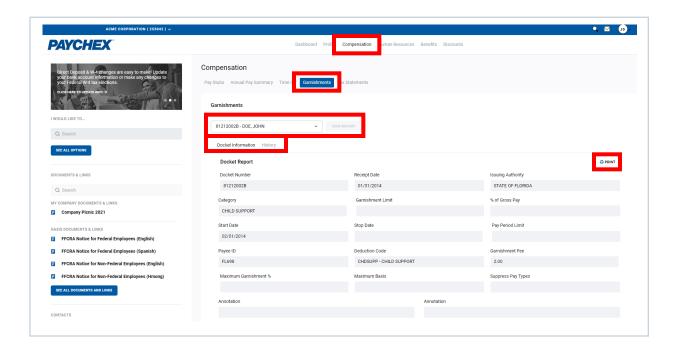






Garnishments

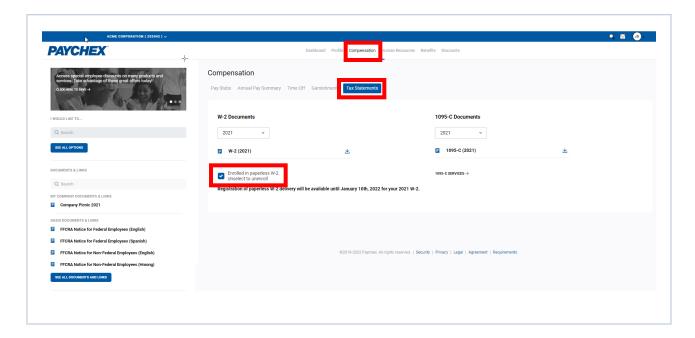
View your wage garnishments by selecting "Garnishments" from the "Compensation" menu. This page displays your court-ordered wage deductions. To view specific garnishment details, select the garnishment you wish to view, then choose either "Docket Report" or "History Report." To print, select the "Print Report" button.





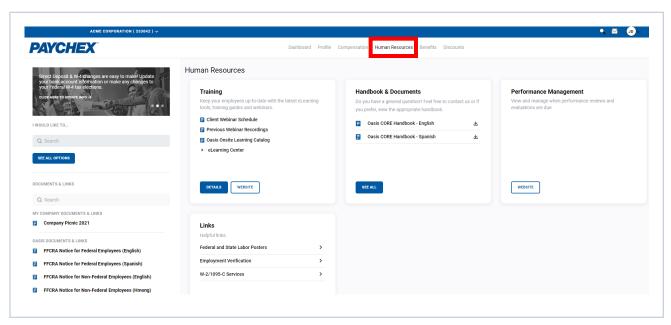
Tax Statements

Select "Tax Statements" from the "Compensation" menu to display past and current W-2s and 1095-Cs. The ability to opt in/out of receiving W-2s by paperless delivery is also offered.

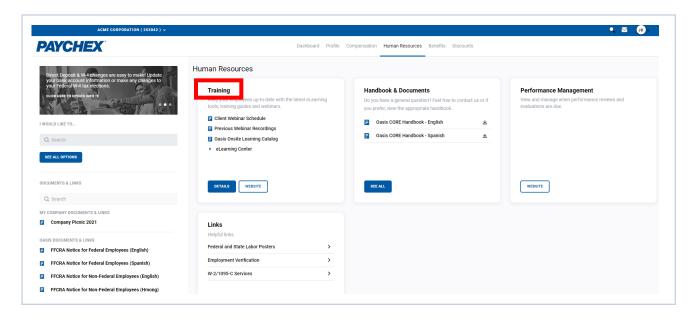


Human Resource

Access the Human Resource section of the website by selecting "Human Resource" from the menu. From this section, access tools to support your HR needs.

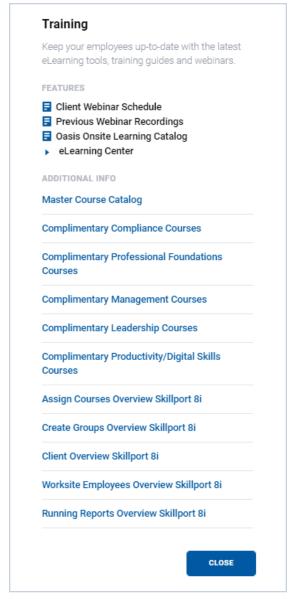






Training

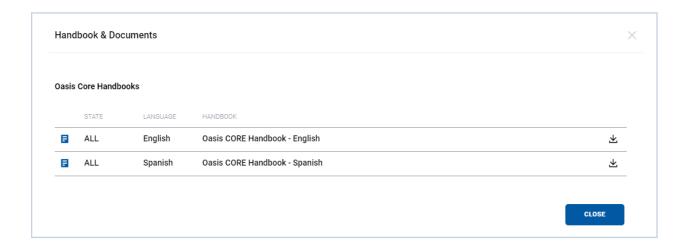
Access "Training" resources, such as eLearning courses, and the All Client Webinar schedule to participate in classes or access an upcoming complimentary HR webinar.





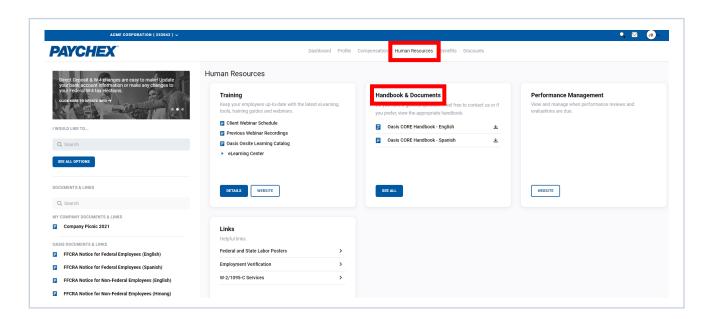
Handbooks

To view the employee handbooks, select "Handbooks" from the "Human Resources" menu. This page displays all relevant handbooks, including statespecific handbooks or handbooks that have been translated to languages other than English.



Performance Management

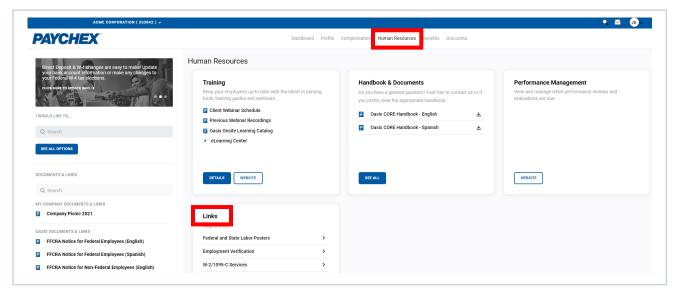
Access "Performance Management" to view and manage when performance reviews and evaluations are due.





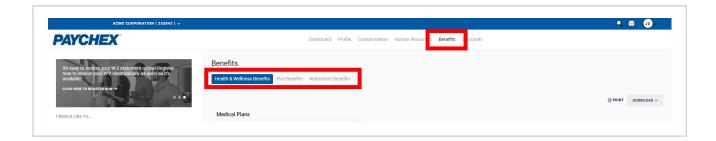
Links

This page provides helpful links to Employment Verification services, Federal and State Labor posters, and W-2 / 1095-C services.



Benefits

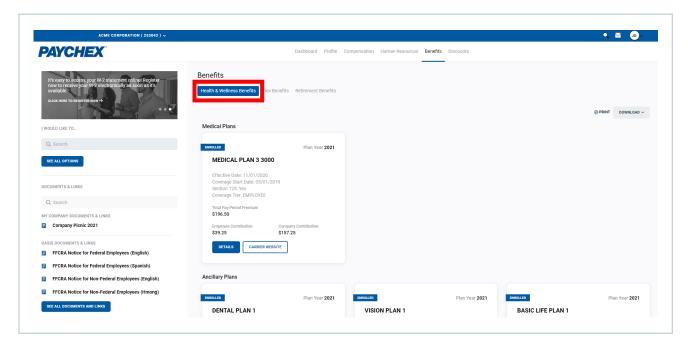
Access the Benefits section of the website by selecting "Benefits" from the menu. From this page, you may view your current benefit elections, access My Benefits Connect during open enrollment, as well as view information on Flexible Spending Accounts (FSAs), Health Savings Accounts (HSAs), and Retirement Accounts.



Current Benefit Elections

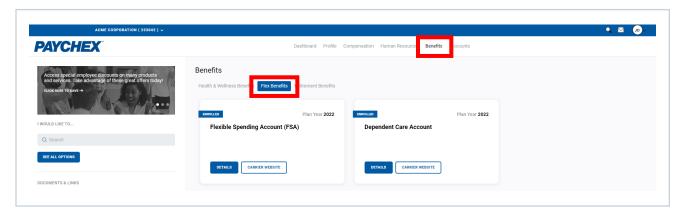
To view your current benefit elections, select "Health & Wellness Benefits" from the "Benefits" menu. This page displays benefit summaries and disclosures for each plan. You will find additional information on each plan that you have elected, including premiums, company and employee contribution amounts, and plan effective dates.

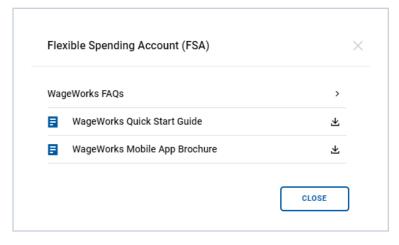




Flex Benefits

View your FSA or HSA plan information by selecting "Flex Benefits" from the "Benefits" menu. This page displays information and the links for your FSA/HSA account activity, as well as how to enroll in each type of account.

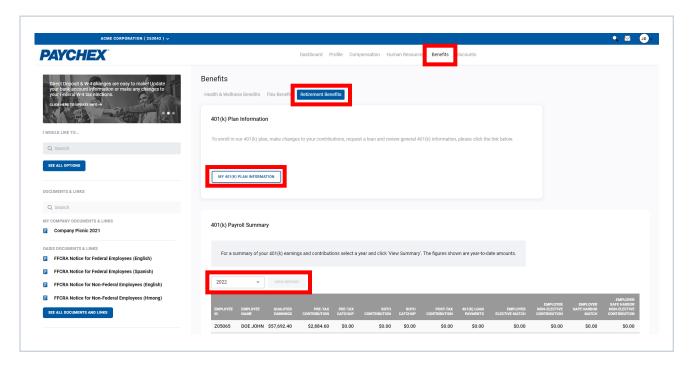






Retirement Benefits

View your 401(k)plan information by selecting "Retirement Benefits" from the "Benefits" menu. This page displays the 401(k) Payroll Summary. Select the "My 401(k) Plan Information" button to access the Paychex Retirement Savings Plan Portal.



My Benefits Connect

To make benefits changes and elections during open enrollment, access "My Benefits Connect" from the "Benefits" menu.

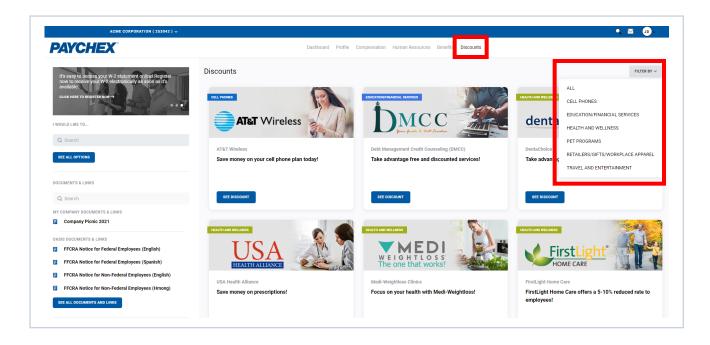




Discounts

Employee Discounts

We make it easy to access specific discount programs from a wide range of categories. Simply select a particular category using the "Filter By" option to access deals and discounts on cell phones, travel, entertainment, and more!





The Power of Simplicity®

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